

Why

If you want people to connect, to show ownership and to innovate then it is wise to invest in a good training package in key skills to ensure effective collaboration between people from diverse backgrounds and with diverse personalities. This will make your efforts to connect people much more effective.

What

A basic training package for connecting, freeing and developing people addresses the following topics:

- ▶ Effective communication skills, different types of conversations: talking politely, talking rough, dialogue and conflict resolution.
- ▶ Self-management (taking ownership and initiative).
- ▶ Practical problem-solving techniques in relation to holding effective and/or creative meetings.

How

Get in contact with HR and/or the department responsible for learning and development to find a way to develop and execute basic training.

When

When you want to give people the necessary support and skills to enable them to connect and to innovate.

Possible workshop exercise

Make an assessment of the skills that are present and those that are missing within the company or your team in the areas mentioned above.

Critical success factors

Delivering strong training that is practical and impactful.